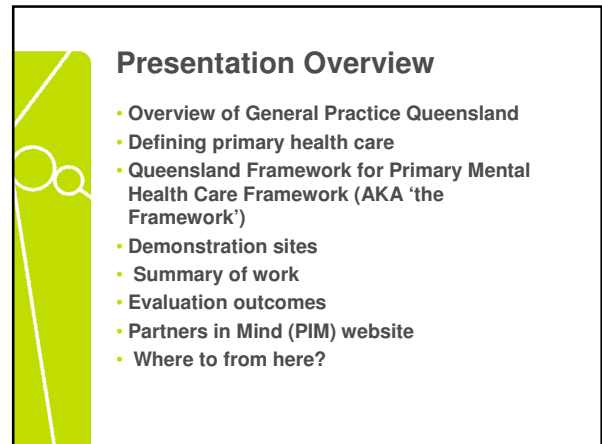


# Partners in Mind

QLD Alliance 2009 Conference  
*Altering States - Reforming the System*

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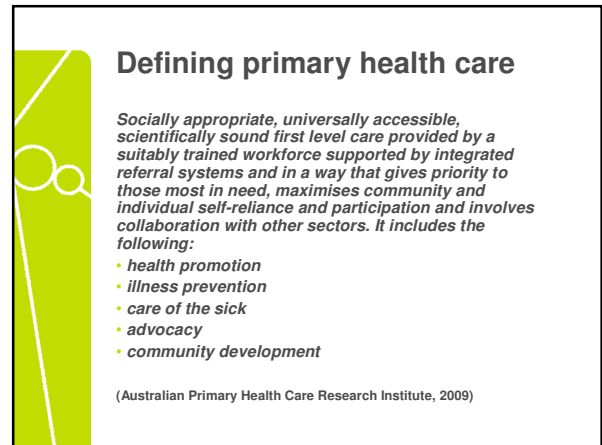
## Presentation Overview

- Overview of General Practice Queensland
- Defining primary health care
- Queensland Framework for Primary Mental Health Care Framework (AKA 'the Framework')
- Demonstration sites
- Summary of work
- Evaluation outcomes
- Partners in Mind (PIM) website
- Where to from here?



## General Practice Queensland (GPQ)

- Member of the Australian Divisions Network
- Peak body for primary health care in Qld
- Provides strategic leadership, advocacy and representation for member divisions and general practice



## Defining primary health care

*Socially appropriate, universally accessible, scientifically sound first level care provided by a suitably trained workforce supported by integrated referral systems and in a way that gives priority to those most in need, maximises community and individual self-reliance and participation and involves collaboration with other sectors. It includes the following:*

- health promotion
- illness prevention
- care of the sick
- advocacy
- community development

(Australian Primary Health Care Research Institute, 2009)



## Partners in Mind – What is it?

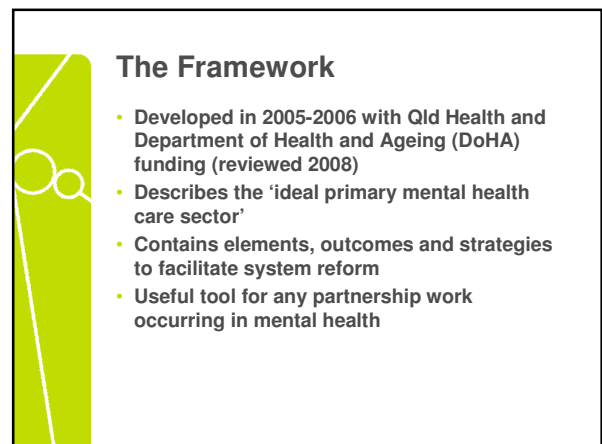
Aims to improve patient outcomes by working towards 'ideal' primary mental health care.

Occurred through the:

- Development of a collaborative proposal
- Consultation with stakeholders

Consists of:

- The Framework
- Partners in Mind (PIM) website



## The Framework

- Developed in 2005-2006 with Qld Health and Department of Health and Ageing (DoHA) funding (reviewed 2008)
- Describes the 'ideal primary mental health care sector'
- Contains elements, outcomes and strategies to facilitate system reform
- Useful tool for any partnership work occurring in mental health

## Local Implementation Tool

Local Framework Elements	Outcomes	Potential Implementation Strategies
Improved linkages and increased capacity	Service providers have a thorough knowledge of other services – their capacity, their skills and how to access them	<ul style="list-style-type: none"> <li>- Develop/enhance a local resource directory.</li> <li>- Hold/build on 'meet and greet' functions.</li> <li>- Establish/enhance a service/resource coordinator.</li> <li>- Target strategies at both PMHC services and other first port of call services that do not directly provide services i.e. emergency services, schools, prisons, employment agencies etc.</li> <li>- Development/enhance local referral pathway tools and make available electronically.</li> </ul>

## Statewide Reform Guide

State-wide Framework Elements	Outcomes	Potential Activities and Issues to Address	Key stakeholders
Increased PMHC system capacity	New coordination and liaison roles/functions in PMHC developed and funded	<ul style="list-style-type: none"> <li>- Implement potential/enhanced coordination and liaison roles/functions - including:               <ul style="list-style-type: none"> <li>- Shared care/community coordinator – fosters linkages between PMHC service providers and develops tools/resources to support interagency referrals and shared case management</li> <li>- Resource/service coordinator</li> <li>- Centralised intake and referral service with detailed knowledge of all services.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>- Consumers</li> <li>- Carers</li> <li>- Qld Alliance</li> <li>- All PMHC service providers</li> </ul>

- ## Implementation Project
- Implementation funded by Qld Health in 2007 to current date:
- Ipswich & West Moreton
  - Rockhampton/Gladstone
  - Emerald/Biloela
  - North Brisbane
  - South Brisbane
  - Sunshine Coast
  - Townsville

- ## Summary of Work
- Collaborative implementation of Mental Health Nurse Incentive Program (MHNIP)
  - Refinement of clinical pathways and formal agreements
  - Collaborative multidisciplinary education
  - Some comorbidity work
  - Clozapine shared care

- ## Evaluation – Local Interim Findings
- Each region requires a different implementation process due to their history, local needs and resources
  - The work of genuine partnership starts from the beginning
  - Coordinating this work requires dedicated high level project management and facilitation skills.
  - Relationship development is “personal” so when staff change the relationships are affected.

- ## Evaluation – Local Interim Findings con't
- The Framework and the tools are very highly valued and seen as appropriate and effective in achieving the desired outcome/s
  - Working relationships between mental health service providers generally improved
  - Cooperation and communication between mental health services, divisions and non govt. organisations is improved
  - This work is essential for all stakeholders to build local capacity and better meet client needs

## The PIM Website

- Developed as part of the PIM initiative
- Provides access to the Framework and resources to support implementation of the Framework
- Includes a description of current demonstration projects

[www.partnersinmind.com.au](http://www.partnersinmind.com.au)

## Where to from here?

Based on findings from evaluation:

- Ongoing evaluation and analysis of results
- Working with Qld Health to identify models for potential statewide roll-out
- Explore integration with Qld Health Primary Care Liaison Officer positions and other relevant programs

# Thank you

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